

Rowntree Park Tennis Club (RPTC) Privacy Policy

We take the privacy of your personal information seriously. This Privacy Policy will be updated from time to time. The current version will be available [via our website](#). Members will be notified via email of any material changes.

Personal Data Held by RPTC

We use the following secure systems as platforms on which we may, depending on your activities with the club, hold one or more items of your personal information (e.g. Name, DOB, Postal Address, Email Address, Phone Numbers):

- ClubSpark
- Stripe
- TennisRungs
- MailChimp
- Google Apps

We do not hold sensitive personal information (e.g. medical records). We do not hold any information in a paper form.

Use of Personal Data

We use your personal data to manage the club, primarily for:

- Court bookings
- Membership administration
- Club communications including social events, Wimbledon ballot and AGM
- Communication with, and identification of, team players
- Competitions (including ladders)
- Coaching activities

We are a membership organisation and communicating with you via email is essential for the effective running of our club. It is part of the Terms & Conditions of membership that you are prepared to receive, read and act on email messages related to the running of the club and its activities.

You are, via ClubSpark, provided with two tick box opt-in marketing consents:

- **Our offers:** “Send you information about our offers by email. Please tick this box if you want to hear about these offers.”

This consent applies only to non-members who are using the online court booking system or enrolling on coaching courses. This consent does not apply to members of the Club (i.e. we will always send you information about our offers).

- **Third party offers:** “Send you information about offers from carefully selected third parties email. Please tick this box if you want to hear about these offers.”

We will not share your data with any third party unless you have expressly opted-in via ClubSpark.

Access to Personal Data

Members of the Club Committee (listed [on our website](#)) are entitled to access to the ClubSpark system. Contact details for committee members are available [through our website](#).

Your Rights to Your Data

You are welcome to verify what personal data we hold about you which can be done via your login to ClubSpark.

If you leave the club then we will delete your records after 1 year.

Privacy policies of third party platforms

ClubSpark <https://clubspark.lta.org.uk/PrivacyPolicy>
Stripe <https://stripe.com/gb/privacy>
TennisRungs <https://info.tennisrungs.com/Home/PrivacyPolicy>
MailChimp <https://mailchimp.com/legal/privacy/>
Google Apps <https://policies.google.com/privacy?hl=en-GB>

Acknowledgments

Our thanks to Poppleton Lawn Tennis Club on whose Privacy Policy this document is based.